

Position: Ice Skating Crew

Department: Operations

Full or Part Time: Part Time

Reports to: Shift Supervisor

Starting Compensation: \$12.00

Job Description

Summary

This position is responsible for assisting the Shift Supervisor in the completion of the daily tasks designed to ensure and maintain a safe and welcoming environment at the Findlay Toyota Center ice skating rink.

Essential Duties and Responsibilities:

- Participate in keeping all areas of the facility neat, clean and safe at all times. These duties include sweeping and mopping the rink restrooms, locker rooms, shower areas, lobby, meeting rooms, bleachers and removing trash, changing lights, cleaning rink glass, etc.
- Making sure all entrances are clear and safe of debris and snow.
- Offer excellent customer service to all patrons. Greet customers with a smile and respond to their needs in a kind and courteous manner.
- Sharpen skates. (Full training in this area will be provided.)
- Process all cash received accurately.
- Operate the scoreboard. (Training will be provided.)
- Assist the Shift Manager with closing the facility.
- Be available to work nights and weekends.

Qualifications:

- MUST be at least 18 years of age
- Reading and Writing Proficient
- Able to work flexible schedules including Nights and Weekends
- Pass a Background Screening
- Must be able to work well in a team environment.
- Must be able to skate before or after training is provided. (Having your own skates is a plus)
- Must be able to take direction from the Shift Supervisor and complete all tasks as assigned.
- Must have the ability to recognize problems as they arise and bring them to the attention of the Shift Manager.
- Must be able to assume a positive and active role at the rink, even while working under potentially stressful conditions (weather, upset or injured participants, etc.).
- Must have the ability to be firm with participants when necessary to ensure the safety and well-being of all participants, facilities and equipment.

Skills Desired:

- First AID experience is preferred.

How to apply:

Please submit your application online at FindlayToyotaCenter.com/employment or in person to the box office. E-mail submissions may be addressed to Barbara.Wilson@spectrap.com.